



Linedata

**STARTING SOON: TODAY'S WEBINAR**

**BCP TO BAU: ELIMINATING  
THE GAPS WITH LESSONS  
LEARNED**



Linedata

WELCOME TO THE WEBINAR

BCP TO BAU: ELIMINATING  
THE GAPS WITH LESSONS  
LEARNED

# BCP TO BAU: ELIMINATING THE GAPS WITH LESSONS LEARNED

A CONVERSATION HOSTED BY JEFFREY SCHENCK WITH:



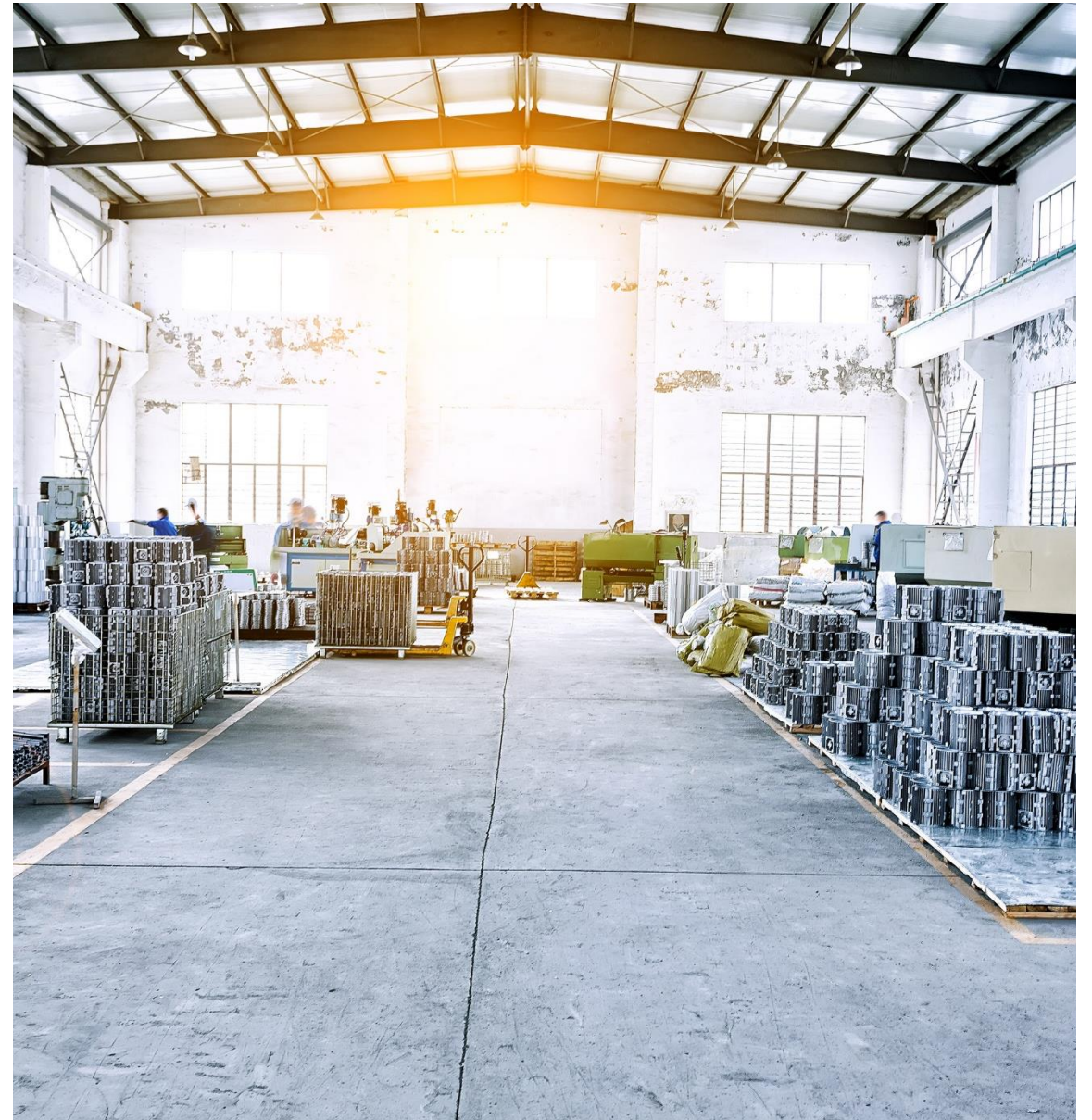
**JED GARDNER**  
**SVP, LINEDATA TECHNOLOGY**  
**SERVICES**



**RICK MORRIS**  
**CHIEF INFORMATION OFFICER,**  
**LINEDATA**

# HOUSEKEEPING

- **We will make a recording of this webinar available in the coming days**
- **We will also provide a transcript when it's available**
- **Please use the Q&A chat tool to send us your questions**

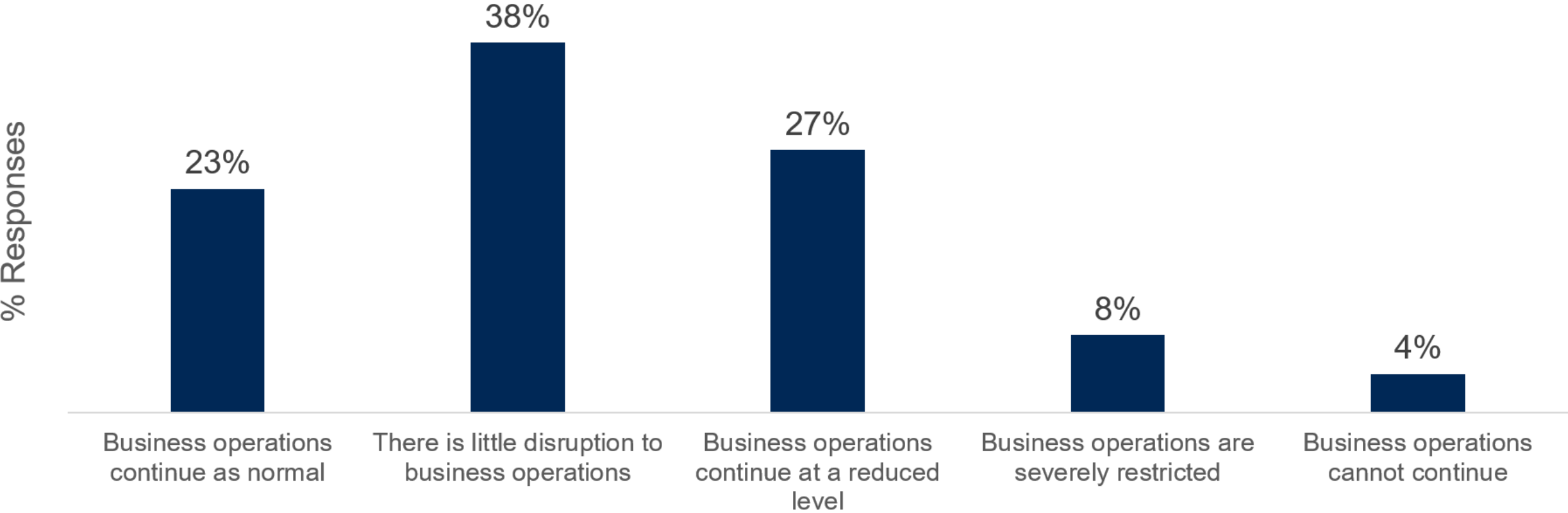


“Volatility of the markets, and the speed with which they have moved these past few weeks, reinforces once again **how essential technology is to managing risk** today. **Too few, however, invested in innovation to build resilience** and stay ahead of emerging trends that are impacting the industry in full force today.”

*Larry Fink, CEO, BlackRock  
29 March 2020*

# FEW BANKING AND INVESTMENT SERVICES FIRMS ARE 'BAU'

How has the Novel Coronavirus (COVID-19) affected standard business operations in your organization?



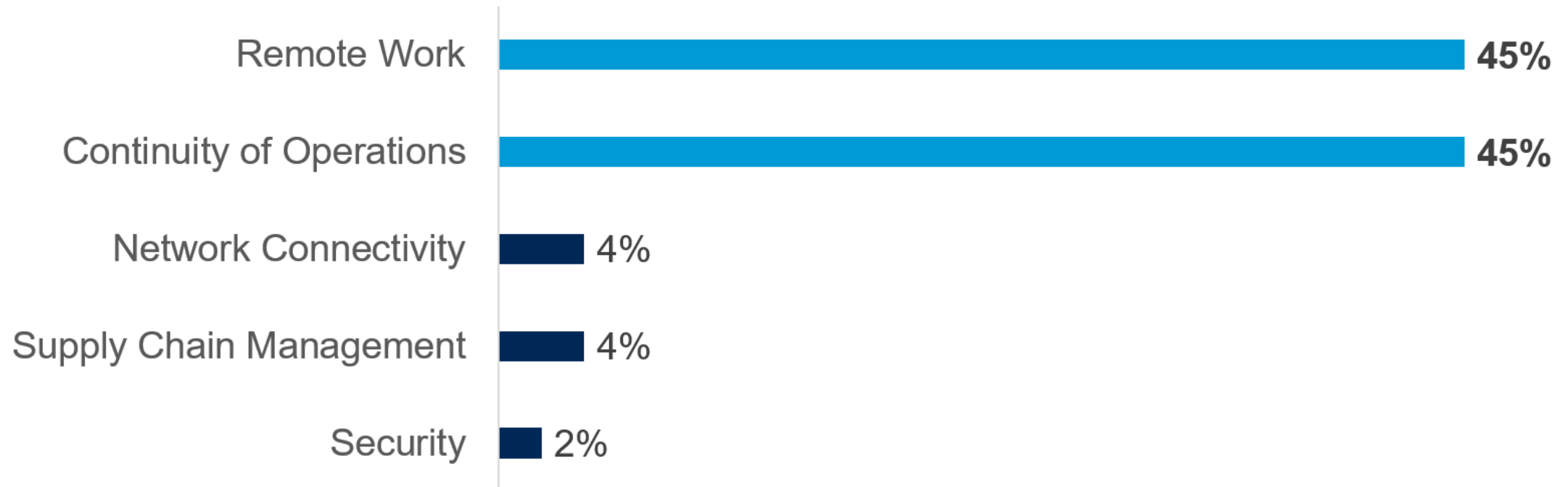
2020 Gartner Research Circle

# Question 1

**How has BCP rollout gone at Linedata? What's gone smoothly – and what have been the biggest challenges?**

# SUPPORTING CUSTOMERS FROM A DISTANCE FINANCIAL SERVICES

What is your top challenge with COVID-19?



2020 Gartner Research Circle



## Question 2

**What is it like supporting technology services clients at a time like this?**

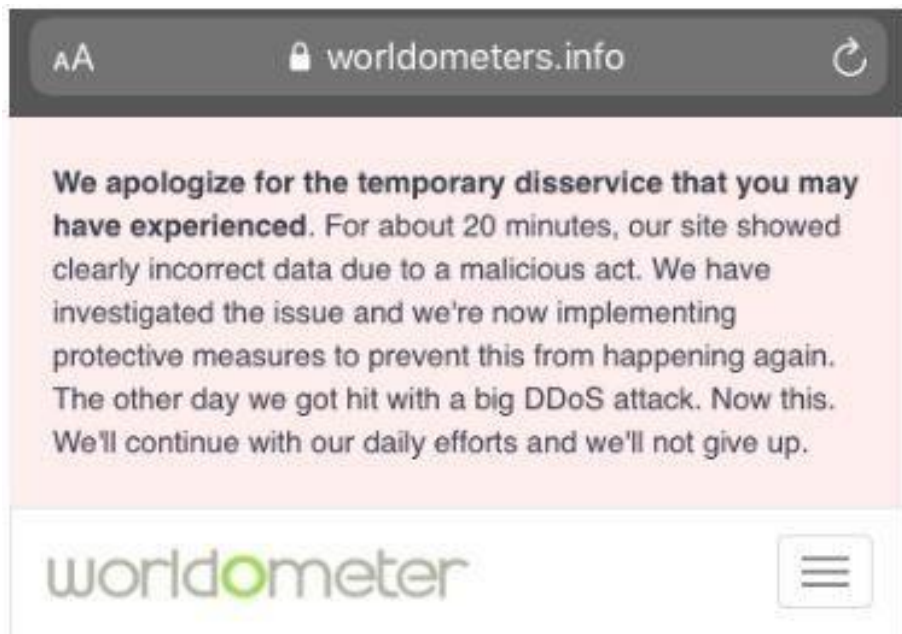
In 2019, **only 29%** of businesses in the US said that their staff could work from home without operational impact.

*U.S. Bureau of Labor Statistics*

## Question 3

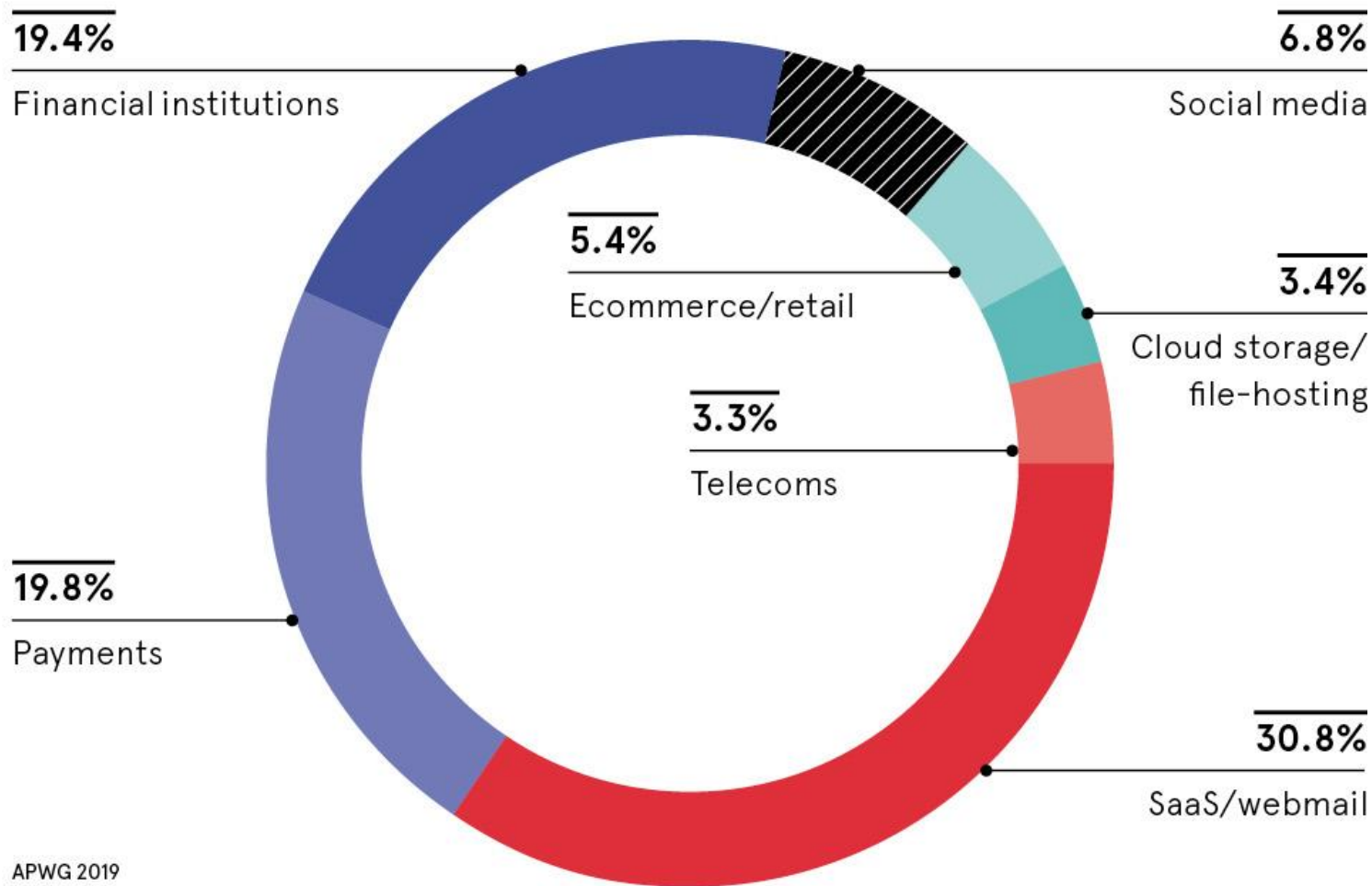
**How can firms protect themselves from cyberthreats?**

# COVID-19 RELATED CYBER CHALLENGES



## MOST TARGETED SECTORS BY PHISHING ATTACKS

Share of total phishing attacks directed to the following sectors/industries



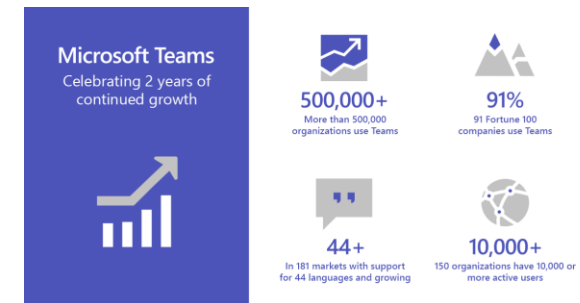
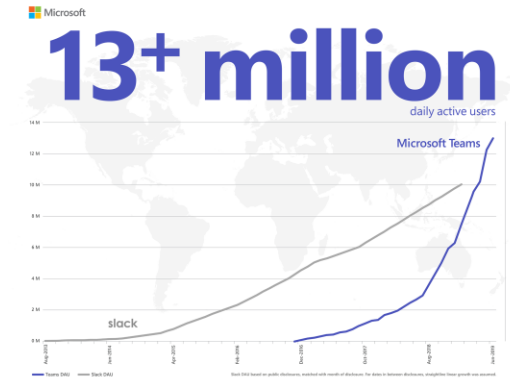
## Question 4

**How have collaborative tools like Skype, Microsoft Teams, Zoom and others changed how teams work from home?**

# EXPLOSIVE GROWTH OF COLLABORATIVE TOOLS

**Microsoft Teams:**  
**12 million new**  
**users from March**  
**12<sup>th</sup>-19<sup>th</sup>**

*Reuters*



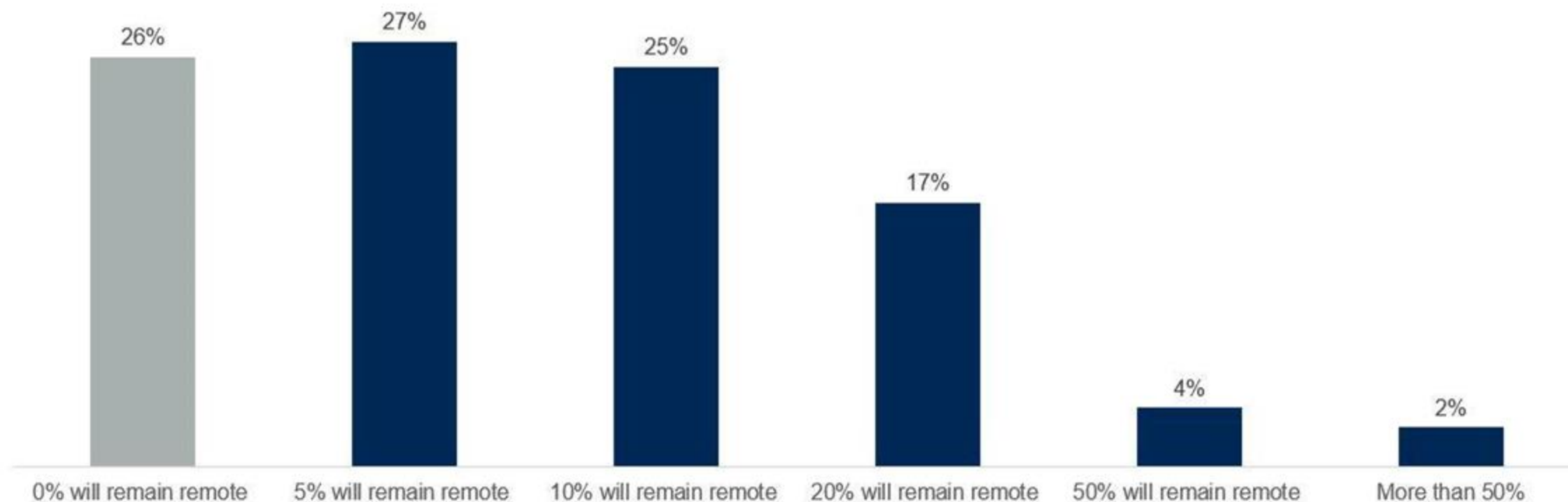
## Question 5

**How do you expect the nature of work to change post COVID-19?**

# 74% of Companies Plan to Permanently Shift To More Remote Work Post COVID

What percentage of your workforce will remain permanently remote post-COVID who were not remote before COVID?

■ % of Companies



n = 317 senior finance leaders  
Source: Gartner (March 30, 2020)



## Question 6

**What can CIOs and other technology leaders do now to prepare for the future?**

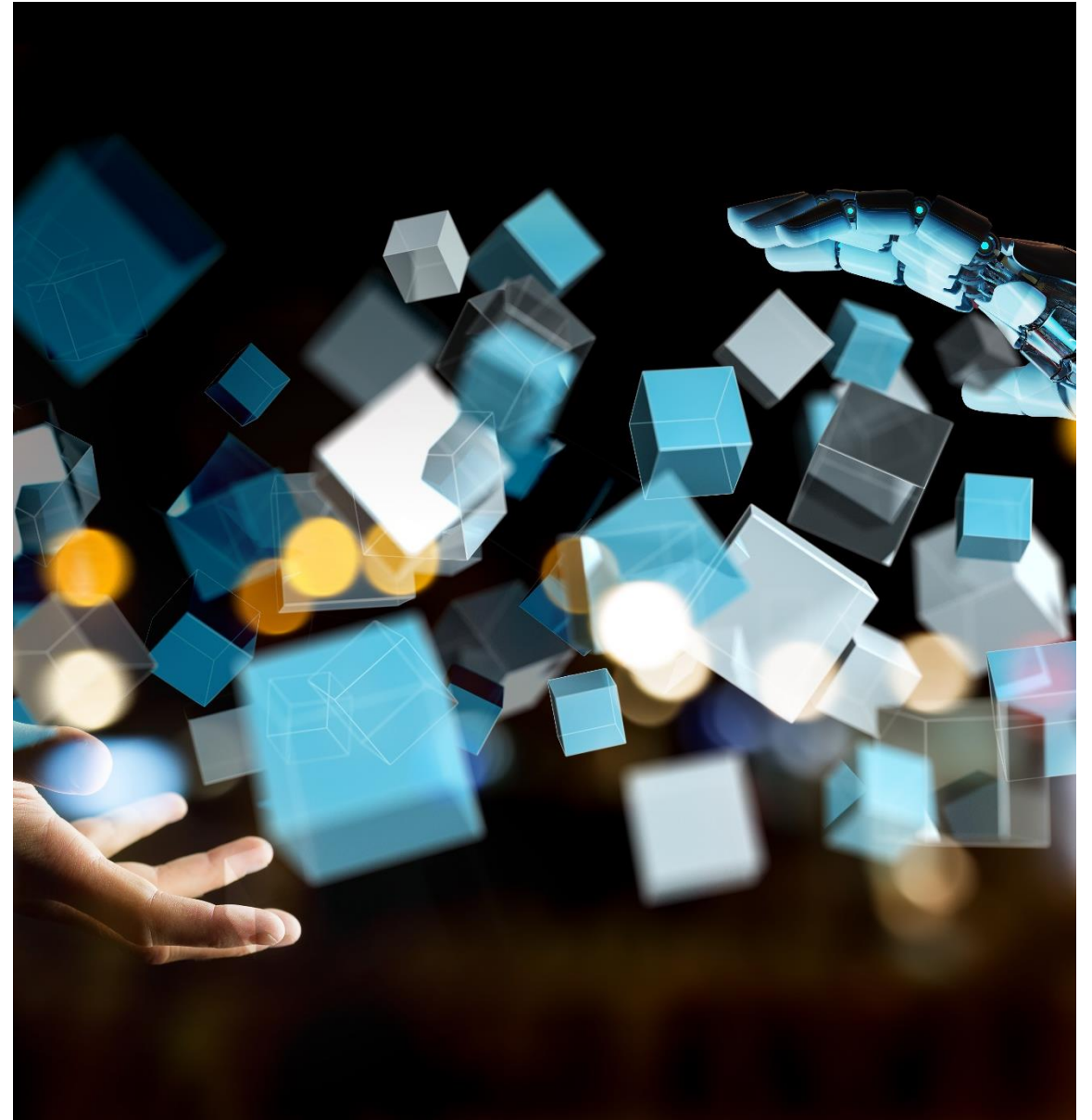
# KEY TAKEAWAYS

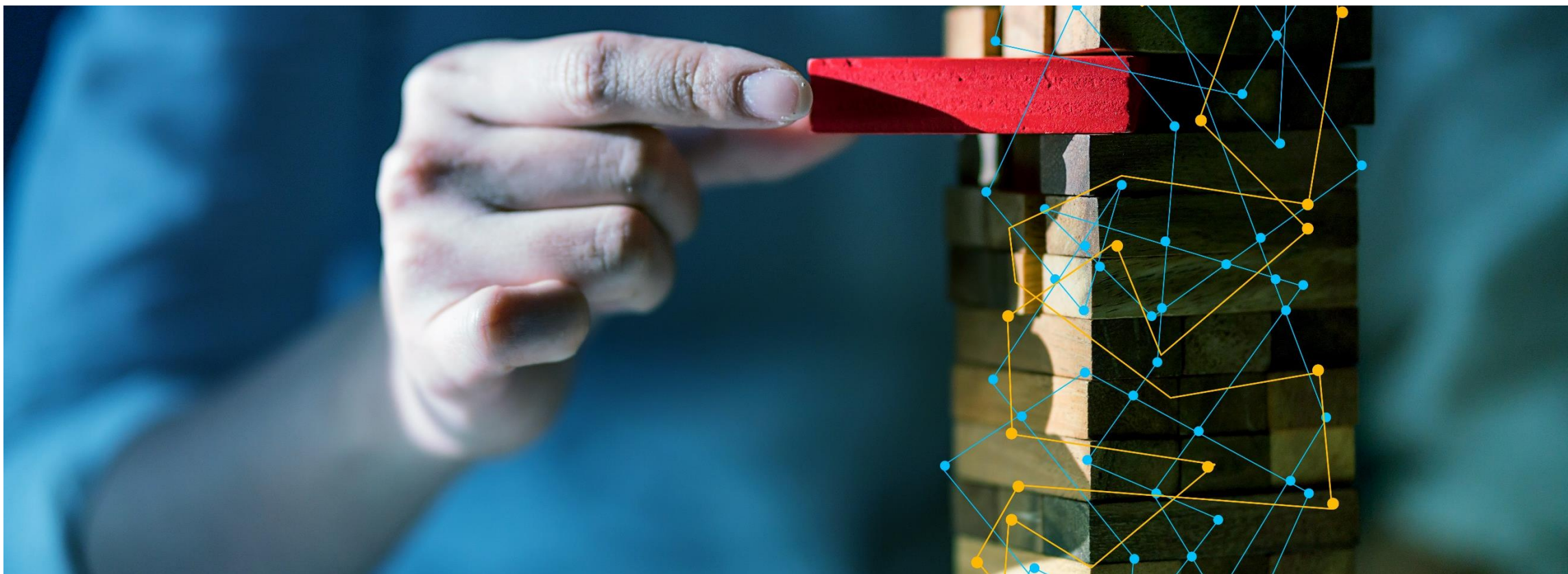


**BCP to BAU:** In 3-5 years, BCP won't be a strategic IT implementation, it'll be an email to the business telling everyone to work from home.



**Remote working as a strategy:** Companies are going to start to take a serious look at why they're spending so much OPEX on rent.





**Q&A – PLEASE SUBMIT YOUR  
QUESTIONS VIA THE Q&A  
TOOL**



**Linedata**

**THANK YOU FOR JOINING US TODAY**

**IF YOU'D LIKE TO CONTACT US TO DISCUSS ANYTHING  
FURTHER, PLEASE EMAIL US AT [GETINFO@LINEDATA.COM](mailto:GETINFO@LINEDATA.COM)**